

Silverton Hospital Options for Financial Assistance

What Is Covered

Financial assistance is available to cover medically necessary services provided by Silverton Hospital including hospital care and outpatient services.

Government and Community Programs

No single organization can meet the needs of all patients who are unable to cover their medical bills. For this reason, patients without insurance coverage must take advantage of all programs for which they are eligible. This helps ensure that Silverton Hospital resources will be available to patients who don't qualify for other financial help.

A financial counselor will work with you to determine eligibility for government and community programs that may help cover medical expenses. The counselor also can assist you in applying for these programs.

Discounts for Uninsured Patients

Silverton Hospital offers a discount to all patients who don't have health insurance coverage.

To confirm your eligibility and have the discount applied to your account, please contact a business office representative.

Financial Assistance Program

This program is intended for patients who cannot afford or qualify for health insurance, or who have very limited financial resources, or who have incurred sizable medical bills that are beyond their ability to pay.

Any patient can apply to receive financial assistance with medical bills. Eligibility will be determined based on your household income, monthly expenses, available assets, current financial obligations, outstanding medical bills, ongoing medical expenses and availability of insurance coverage. You'll be asked to provide this information on a financial questionnaire.

Examples of documentation that will be required are income statements, tax return forms and verification of living expenses.

Uninsured patients earning up to 400 percent of the federal poverty level generally receive financial assistance, which is based on a sliding scale. Other patients, regardless of insurance coverage, who are experiencing financial hardship are encouraged to apply for assistance and will be considered on an individual basis.

To apply for the Financial Assistance Program, you will need to complete a financial questionnaire. To obtain this form, please contact a financial counselor or business office representative at 503/873-1500. A financial counselor will work with you in filling out the financial questionnaire and completing the entire application process.

Payment Plan Options

After all available health insurance coverage, discounts and financial assistance have been applied to a medical bill, there still may be a remaining balance. Although this balance is your responsibility to pay, a financial counselor or business office representative can work with you to set up a payment plan.

The length of payment plan options can range from one month to 30 months, depending on the amount of the remaining balance to be paid. Extended payment plans will be made available through a third-party billing company, which may assess a small monthly processing fee.

If a patient selects a shorter payment plan, an additional 5 percent discount may be applied to the remaining balance for timely payment.

To ask about setting up a payment plan, please contact a business office representative.